



Paramos Vaikams Centras
Children Support Centre

status report **2005** metų ataskaita



Mission

To ensure the spiritual well-being of children by providing psychological assistance that takes into account the uniqueness of each child and family; by recruiting and training volunteers; by providing training for specialists in education, healthcare, law enforcement, social work; and by partnering with other institutions helping children.

Children's Support Center:

- **provides** psychological assistance to children, adults and families, and helps them cope with and overcome psychological crises and emotional disturbances.
- **provides** psychological assistance to children and adults who have experienced abuse.
- **implements** substance abuse, child abuse and suicide prevention programs.
- **carries out** the Big Brothers Big Sisters program, fosters the volunteers who mentor children.
- **develops and implements** professional training and interdisciplinary partnership programs for specialists in education, healthcare, law enforcement, and social services.
- **advises** parents and guardians, develops and implements programs that teach effective family communication and child rearing skills.
- **represents** the interests of children in the process of drafting legislation guaranteeing child rights.
- **encourages** community involvement in meeting the needs of children.



Important Facts And Dates

- The Children Support Center began its work in 1995 by implementing the Big Brother/Big Sister program which was sponsored by the Open Society Fund of Lithuania
- Center employees began counseling children with emotional or behavioral problems and developing training for people working with children.
- In 1996 CSC joined the Open Society Institute's NY Child Abuse Prevention program.
- In 1998 the Center joined the Street Children/Children in the Street project. This joint Open Society Fund of Lithuania and King Baudouin Foundation (Belgium) project sought to support NGOs that work with children at risk. Training courses were organized and a center was established, whose library and resources were available to those working with children with behavior and emotional problems, with abused children or with street children.
- In March 1999 OSF founded the Children Support Center, a non-governmental, not-for-profit public institution.
- In 2000 the Big Brothers Big Sisters Association of Lithuania (BBBS LA) was founded by the Children Support Center (Vilnius), the Spiritual Help for Youth Center (Klaipeda) and "Big Friend, Little Friend" (Kaunas). BBBS LA is accepted and becomes a member of the international BBBSI.
- Since 2001 the Center has been a member of the "I Can" project of the Coalition for a Healthy and Safe Life for Children and Youth. The Children Support Center coordinates a program to provide psychological help in the school.
- In 2002 a CSC website is developed.
- In 2002 the Children Support Center acquired a car.
- In December of 2002 an agreement is signed with the Lithuanian Military Academy to work together in the program "Developing Public Spirit in LMA Cadets through Volunteering in the Activities of BBBS"
- In 2004 an agreement is signed with the Committee for Children (USA) to implement preventative program "Second Step" in Lithuania
- In 2004 an agreement is signed with the Carnegie Social Initiative Fund (Sweden) supporting the qualitative and quantitative development of the BBBS program.
- In 2005 the conference, "The Experiences of the First Psychological Aid Teams in Schools" outlined the results of the three years of developing the program.
- In 2005 Gallup polled the effectiveness of the BBBS program.
- In September 2005 BBBS celebrated its 10-year anniversary with the live "Be My Friend" concert for the community at large and an international conference.



Board of Directors

- Ms. **Audra Juodeskiene** – Chairman of the Board, Eli Lilly (Suisse) S.A, Representative.
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Center Employees

- **Aušra Kuriene** – Psychologist, Center Director
- **Erna Petkute** – Psychologist, Director of the Big Brothers Big Sisters in Lithuania program
- **Žydrė Arlauskaite** – Psychologist, Coordinator of the “Second Step” program
- **Agne Cerniauskaite** - Training Coordinator, BBBS program case manager
- **Jurate Cizauskaite** – Psychologist, BBBS program case manager
- **Danute Poškiene** - Accountant
- **Daiva Grigaitė** – Administrative Assistant, BBBS program case manager
- **Renata Paslaitiene** – Administrative Assistant



Big Brothers Big Sisters Program

The **mission** of Big Brothers Big Sisters of Lithuania program is to promote and develop the idea of an adult volunteer individually helping a child in Lithuania.

The **basis** of the Big Brothers Big Sisters Lithuania program is the friendship of an adult volunteer with a child seeking to foster the child's sense of responsibility, self-confidence and caring for oneself and others. The positive adult role model is necessary for a child to develop successfully as well as reach his/her fullest potential.

Vilnius Big Brothers Big Sisters Program

The **mission** is to help children in crisis reintegrate through a professionally supported mentoring relationship with an adult volunteer from Vilnius.

The **goal** of the voluntary one-on-one Big Brothers/Big Sisters relationship with a 7 to 14 year old child is to develop esteem; help him/her improve relationships with others and feel more secure at home, in school and in the street; to be better able to realize his/her personal potential; to resist harmful influences in their environment. An adult volunteer is a positive role model for the child. At the same time each volunteer gains experience and an understanding of caring and friendship with those younger than them, develops civic awareness, learns to appreciate families and children who are different, and learns new skills.



Big Brothers Big Sisters in Lithuania Celebrates its Ten Year Anniversary

The main achievements of the program:

The program established itself as one of the most effective prevention programs for children in crisis or being at risk:

— *The results obtained in a poll questioning the effectiveness of the program were “very good” and “good” influence on the children and others participants in the program.*

— *The achievements BBBS and results of effectiveness polling were presented internationally.*

The program expanded the life line for children from families at risk:

— *Children and families suffering from mental illness and development disorders were integrated into the program.*

— *Children from foster care institutions were also included.*

— *Children with special need were active participants.*

— *Children who have committed misdemeanors were also integrated into programs.*

— *Preparation of volunteers was enhanced – volunteers were trained in theory and practice how to detect mental illness, how to behave and interact with family members and guardians, how to understand children who are growing up in atypical and stigmatizing conditions.*

The pool of volunteers is constantly expanding with new and young volunteers:

— *The cooperation with the Gen Jono Zamaicio Military Academy: thanks to this agreement the academy administration made it possible for soldiers to serve as volunteers – Big Brothers, and the soldiers were very active in planning and participating in events.*

— *Many volunteers were drawn from Vilnius, Mykolo Riomerio and Padagogical Universities.*

— *The program gained continuation and succession, as former Little Friends become volunteers.*

— *The program attracted the participation of prominent persons in Lithuania.*

The BBBS program has been implemented in Lithuanian schools:

— *The BBBS programs in the Vilnius city schools actively participated in BBBS activities.*

— *Reference materials for BBBS in the schools were prepared.*

— *The school program differs from the community program in that both the little and big friends are from the same school.*

The name Big Brothers Big Sisters became more recognizable:

— *An ever growing number of people know not only the name BBBS but are aware of the programs mission.*



The program becomes a model:

— *Big Brothers Big Sisters coordinators were trained for BBBS programs in European countries.*

— *BBBS program leaders were trained in Vilnius, other cities in Lithuania and abroad.*

The Big Brothers Big Sisters program was initiated in communities in various Lithuanian cities.

The Big Brothers Big Sisters in Lithuania Association was formed.

The Big Brothers Big Sisters program guide was published including standards for establishing and implementing programs.

Summer camps for BBBS volunteer and children became a tradition.

BBBS in Lithuania was an active participant in the BBBS International organization.

BBBS Program Statistics - 2005

All BBBS 120 volunteers worked with children not less than	11,520 hours.
All program participants (120 matches, parents/guardians/children)	received 1440 hours of counseling.
Each BBBS volunteer gave an annual	100 or more hours of service.

Indicators	2005	2004
Interested in volunteering	125	120
Accepted for training	107 (86%)	105 (88%)
of men	21 (20%)	20 (19%)
Successfully completed training	96 (90%)	94 (90%)
of men	16 (17%)	17 (18%)
Parents/guardians interested in child participating	97	93
Parents/guardians, children selected	90/90 (93%)	89/89 (96%)
BBBS matches	130	128
New BBBS matches	81 (62%)	82 (64%)
Continuing BBBS matches	49 (38%)	21 (16%)
BBBS matches completing agreement term	8 (6%)	9 (7%)
Children whose indicators improved	63 (48%)	50 (39%)
Children whose indicators did not worsen	48 (37%)	55 (43%)



Vilnius' BBBS program activities in Lithuania in 2005

BBBS program Big and Small Friends actively initiated, helped organize and participated in many combined activities:

End of school year celebration in June

BBBS Summer Camp in July

BBBS in Lithuania 10 year anniversary celebration:

— *A march of all BBBS program participants and sponsors along the streets in Vilnius*

— *Live pop concert "Be My Friend" in Vilnius Municipality Square*

— *Meeting of all BBBS in Lithuania volunteers*

— *Conference of BBBS Lithuania volunteers with BBBS volunteers from other counties*

(See Appendix 1 for a more detailed description of the event.)

BBBS Christmas in Uzupis High School in Vilnius

BBBS International Activities and Contacts in 2005

BBBS Lithuania focused on developing contacts and sharing experiences with BBBS and other volunteer nongovernmental organizations from other countries. Program coordinators and volunteers participated in events and gave lectures explaining and promoting the ideas and achievements of voluntary child mentoring work:

BBBS Coordinator Training organized with Nobody's Children Foundation (Warsaw, Poland), supported by Oak foundation

— *Representatives from Latvia, the Ukraine, Moldova and Lithuania participated.*

International Conference "Mentoring for Children From Disadvantaged Environments: A European Experience with Big Brothers Big Sisters"

— *Delegates from Ireland, Bulgaria, the Czech Republic, Estonia, Croatia, Latvia, Poland, Turkey, Russia, the USA, Serbia, Moldova, Georgia and Lithuania participated.*

International professional panel discussion "Cooperation and Networking Possibilities in the field of Mentoring"

International volunteer panel discussion "The Power of Volunteering for Europe's Children – The Future for Children"

The leaders of BBBS Vilnius program attended the seminar for global BBBS leaders in Dublin, Ireland.



BBBS Community Program - An Evaluation of Effectiveness

In 2005 TNS Gallup completed a poll evaluating the BBBS program. 200 children, volunteers and parents/guardians who had participated in the program for no less than one year were polled. An excerpt from the Gallup report read:

“In summarizing the results of the polling, we can assert that Big Brothers Big Sisters (BBBS) program is effective and participants are satisfied with it:

— *An absolute majority of BBBS program participants evaluated the relationship positively and their hopes were fulfilled almost 100%;*

— *Almost all of the program participants noticed positive changes in the child (Little Friends noticed their own) that took place during the course of the match;*

— *The Little and Big Friends as well as the parents/guardians evaluated as very good the changes in personal abilities, interpersonal skills and achievements of the Little Friends (Little Friends noticed their own) during the course of the match.*

(See Appendix 2 for a more detailed description of the results of the poll.)

Main Sponsor of Big Brothers Big Sisters of Lithuania program

— Carnegie Social Initiative (Stockholm, Sweden)

Sponsors

Lithuanian Telecom
Big Brothers Big Sisters International
Dagmar McGill
Dalia and Vytas Gruodis
Eli Lilly Suisse
Oak Fund (Geneva, Switzerland)
East-East Partnership without Borders
Organization Development Center
Vilnius Municipality Culture, Education and Sports Department Education Division
Vilnius Municipality Health and Social Protection Department
Pittsburgh Lithuanian Community
Lithuanian citizens who donated 2% of personal income tax to Children Support Center

Other assistance and In kind donations

JSC TNS Gallup
JSC Vingis Cinema
Keistuoliu Teatras (Theater Troup)
JSC Cilija
JSC Funkas and Partners
Kelyje Radio
Gen Jono Zamaicio Military Academy
Open Society Fund
JSC Sanifinas
JSC TOKS
Karolina Hotel and Conference Center
JSC M2 Technologies



II. Child Abuse, Psychological Crisis, Substance Abuse And Suicide Prevention _____

Goals: _____

- Child abuse prevention and intervention training programs for specialists in education, healthcare, law enforcement, social work.
- Crisis, suicide and substance abuse prevention training programs for students in the upper grades, teachers and parents.
- Raising public awareness about child abuse issues by organizing seminars, conferences, lectures, research, and issuing and distributing publications.
- Training, consultations preparation of reference materials for professionals working with children.
- Partnering with state-run and non-government child protection agencies; health care, education, law enforcements and social welfare institutions in preparing and implementing strategies guaranteeing child welfare.



Projects

Project “Children Without Abuse – Creating a Better Children’s Rights Protection System in Eastern Europe”

Goal: To increase public awareness about issues facing children and opportunities for ensuring their safety; to implement new prevention programs and strive for a more effective assistance structure for children experiencing abuse.

Results:

- Specialized training program (professional observation cycle) for psychologists, who work with abused children in Lithuania and Latvia. 43 Specialists participated.
- Training for educators - “Children Without Abuse – Creating a Better Children’s Rights Protection System in Eastern Europe” 83 members of the education community participated.
- In cooperation with Nobody’s Children Foundation (Poland), the pamphlet “10 Steps that Help You Become Better Parents” was published.
- Research poll “Attitudes toward Physical Punishment for Children” completed (TNS Gallup).
- Research poll of educators in Vilnius about attitudes and opinions about child abuse “The Child and The Family” completed.

Project “Preventative Mental Health – early identification of and intervention in child behavioral and emotional problems”

This project was supported by and implemented together with the Health and Social Protection Department of the Vilnius municipality.

Goal: to comprehensively address child mental health issues early and effectively. The heart of the project is timely and quality individual and group psychological help for children with behavioral and emotional difficulties and their families; and training for educators and medical – family practice physicians and pediatricians - personnel to guarantee early identification and intervention for children experiencing crisis and having behavioral or emotional difficulties.

Results:

- 28 seminars “Preventative Mental Health – Early Identification of and Intervention in Child Behavioral and Emotional Problems” for medical and educational institution staff, and 10 seminars for parents.
- 621 participants attended the seminars (Vilnius’ medical and educational institution managers, family practice physicians, pediatricians, nurses, teachers, etc.) and parents and guardians of 153 children living in Vilnius.



- Reference material prepared for “Preventative Mental Health – early identification of and intervention in child behavioral and emotional problems”.
- Individual counseling for 70 children (350 hours) and 57 families (170 hours).

Project “Integrated Psychosocial Assistance for Victims of Abuse and their Families”

Goal: To identify children who are experiencing abuse and provide them and their families the necessary comprehensive psychosocial assistance in a timely manner.

Results:

- The psychosocial needs of 35 children and teens, suffering from abuse, evaluated and concerted psychosocial assistance, individual and group, provided for them and their families. Overall over 300 counseling sessions.
- Over 500 consultations with professionals who work with children experiencing abuse and their families.

Project “Psychological Help for Children and Families in Crisis”

Goal: Timely and qualified psychological help for a family experiencing social and psychological crisis – divorce, violence, loss, disability, etc.

Results:

- Social skills development group for 10 adolescents
- Individual counseling for children and their parents/guardians. Overall more than 250 hours.

Project “Psychological First Aid in School” (since 2002)

Since 2001 the Children’s Support Center has been a member of the project “I Can” Coalition for a Healthy and Safe Life for Children. The Center coordinates the program that provides psychological assistance in schools, as well as organizes seminars in Lithuanian’s schools about the prevention of psychological crisis.

Goal: to create school social and psychological assistance teams (PPP) that deal with prevention of damaging habits and psychological crisis, abuse prevention, intervention, post intervention issues, and help schools deal with conflict, hostility, violence and injustice. The teams are comprised of educators, psychologists and administration representatives.

Results:

- 48 new teams created. (In all 78 teams work in Lithuania.)
- The conference “On April 1, 2005 “The Experiences of and Opportunities for Psychological First Aid Teams”. 200 people attended the conference. PPP team members shared their positive experiences, guests from the US - “Committee for Children” leaders, a representative from the Lithuanian Ministry of Education and



Science and other guests addressed the conference. Research about the activities of the PPP teams, the obstacles encountered and the benefits were presented.

- The brochure, “The Experience of Psychological First Aid Teams in School” was published.
- Reference material prepared for “Psychological First Aid in School”

Project “Second Step”

The project was begun in 2004 and is for elementary school pupils.

Goal: to reduce children aggressive behavior, to help children achieve success in school and everyday life, to teach children to identify their own feelings, to not act impulsively, to solve problems and conflicts and to understand the consequences of their behavior.

Results:

- The educational booklet for first grade students, “Second Step” was adapted and published.
- A competition to attend training was announced. 24 schools from Vilnius and 21 schools from other Lithuanian cities expressed interest in participating.
- Teachers from 8 schools in Vilnius were selected and attended the 16-hour training program.
- During the piloting of the project, the program was continuously monitored and classes were observed.
- In an effort to increase awareness of the importance of social and emotional learning, a visit to Lithuania was organized for leaders of the Committee for Children (USA) on April 1, 2005. They met with representatives of the Education Ministry, visited two schools participating in the program and addressed the CSC conference.
- A presentation was made about the Lithuanian experience implementing Second Step to a meeting of program partners in Seattle, WA October 14 – 19, 2005.
- A presentation was made about the importance and the comprehension of the social - emotional learning component and the development of the Second Step program in Lithuania at the regional Seattle symposium.
- Currently 8 elementary schools are participating in the pilot project.

Training

New training programs were prepared and implemented. 13 training seminars were conducted for variety of multiprofessionals and school in Vilnius, Jonava, Varėna., Panevėžys, Biržai, etc. The most appreciated topics: „School without violence“, „Building resilience“, “First psychological aid at school“, „Challenges of teenage years“. More than 350 participants attended trainings, and more than 115 hours of training were delivered.



Child Abuse, Psychological Crisis, Substance Abuse and Suicide Prevention Program Sponsors _____

Vilnius Municipality Health and Social Protection Department

Ministry of Social Security and Labor

“Lithuanian Telecom”

“Phillip Morris Lithuania”

Oak Foundation (Geneva, Switzerland)

Lithuanian citizens who donated 2% of personal income tax to Children Support Center

III Psychological Counseling, Psychotherapy _

- Counseling for children and adolescents having emotional and behavioral problems.
- Psychotherapy for victims of physical, emotional or sexual abuse.
- Family therapy for families experiencing conflict and crisis.
- Counseling for parents and teachers about child development, constructive problem solving and effective discipline or behavior modification.
- Counseling and psychotherapy for adults experiencing psychological problems

In 2005, over 2500 counseling sessions took place - 268 children, 114 adults and 74 families were counseled.



Appendix 1

Press release

September 21, 2005, Vilnius

Lithuanian Stars Support Voluntary Work with Children

On September 24, 2005, the volunteer program “Big Brothers Big Sisters (BBBS) will celebrate its 10-year anniversary. On this occasion prominent Lithuanian activists, performers and groups - Algis Ramanauskas, Jurga, Česlovas Gabalis & Pelenai, Skamp, Bučido drums, Pieno lazeriai (Milky lasers), G&G Sindikatas, Todes dance group, eagerly agreed to participate in the benefit concert in Vilnius Municipal Square “Be my Friend”. The musicians, who will have already put on shows in various cities in Lithuania that day, will perform in this special 10-year anniversary event, in an effort to urge the community to actively participate in programs like BBBS. The MC of the event Algis Ramanauskas expressed pleasure at being able to help promote the BBBS idea in Lithuania.

The basis of the Big Brothers Big Sisters Lithuania program is the stable friendship of an adult volunteer with a child experiencing a crisis, thus helping him/her overcome the obstacles, and seeking to foster the child’s sense of responsibility, self-confidence and caring for oneself and others.

Specialists at the Children Support Center, the organization implementing the BBBS program, affirm that the voluntary activity is unique in that it takes only a two-hour a week commitment to change the life of a child. According to them, this interpersonal relationship is often more effective than seeing a psychologist.

The Lithuanian entertainers mentioned above became interested in the program and wanted to participate in it.

Jurga, who recently presented her debut album “Aukso pieva” (Field of Gold), has already visited the Children Support Center and volunteered to spend at least a few hours per week with her little sister. The entertainer chooses the activities herself and is happy to have found the program. Jurga, who experienced difficulties during her own childhood, perfectly understands the importance of having someone to talk to and someone to learn from. She is also pleased that by participating in the program she not only becomes a friend, she gains a new friend.

The group Scamp and leaders of G & G Sindikatas, Viktoras Diawara and Gabrielius Liaudanskas have also discussed participating in the program with representatives of the Children Support Center. They would willingly participate in the program, however due to a tight work schedule and shortage of time are currently unable to do so.

The concert, celebrating the 10-year anniversary of the BBBS program, will take place on September 24, 2005 in Vilnius Municipal Square (Gediminas Prospect). The event will



begin at 15:30 with a colorful walk down Gediminas Prospect from the Gedinimas Monument, which will hopefully draw the attention of bystanders and invite them to participate not only in the 10-year celebration but in the volunteer program as well. The concert will begin at 16:00. The event is free of charge.

Appendix 2

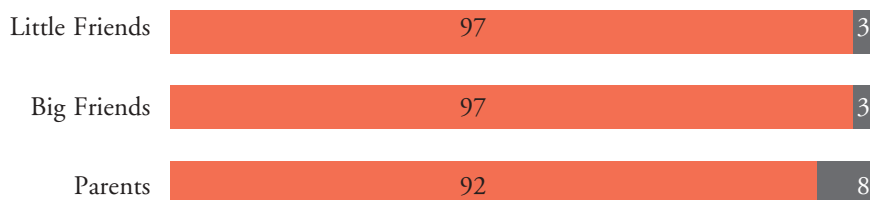
Evaluation of the Effectiveness of the BBBS Community Program

In 2005 TNS Gallup conducted a survey of the effectiveness of the Big Brothers Big Sisters program. 200 children, volunteers and parents/guardians, who had been part of the program for no shorter than one year, participated in the survey.

Summarizing the results, we can confirm that Big Brothers Biog Sisters (BBBS) program is effective and the participants are pleased with it.

An absolute majority of the BBBS program participant rated the relationship positively and their hopes were fulfilled almost 100%.

Did participation in the program meet your expectations?



- Participation in the BBBS program met expectations
- Participation in the BBBS program didn't meet expectations

The Little Friends participated in the program usually hoping to find an older friend, more friends of their own age, having someone to spend their free time with and make that time happier.

Their hopes were fulfilled 97%.

The Big Friends hoped to accomplish their task – to help children and find fulfillment for themselves.

Their hopes were fulfilled 97%.

Parents and guardians hoped the by participating in the BBBS program, their child will gain self confidence and independence, that he/she will learn from their Big Friend,

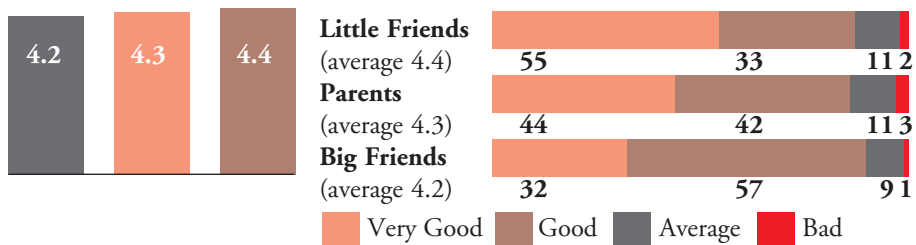


begin interact more openly with others, express their emotions more freely and become more understanding.

Their hopes were fulfilled 92%

Rating the Friendship

Bigs, Littles and their parents/guardians rated the friendship as very good and good. On a scale of 1 to 5, the average of all three group is greater than 4.



The absolute majority of participants evaluate the relationship positively. Even though there were some in each group that rated the friendship as average or bad, not a single respondent chose the lowest rating.

Almost all of the program participants noticed positive changes in the child (Little Friends noticed their own) that took place during the course of the match.

— The Little Friends, when describing positive changes in themselves noticed that it became easier to interact with others, their relationships with their parents and peers improved, they gained independence and self confidence. It was also important for them that they had more friends, began spending their free time better and their grades improved.

— The Big Friends and parents/guardians noticed similar changes. According to them the children began to express their feelings and thoughts better, interact more openly and boldly, trust themselves and others more, became more curious, responsible and independent as well as comprehended the future more realistically. Negative changes in the child were mentioned rarely and were connected more with adolescence than with the friendship.

The Little and Big Friends as well as the parents/guardians evaluated as very good the changes in personal abilities, interpersonal skills and achievements of the Little Friends (Little Friends noticed their own) during the course of the match.

Personal abilities were mentioned as having improved the most. The least amount of changes was noted in achievements associated with school.



Funding received in 2005

<i>Sources of Financing</i>	<i>Litas</i>	<i>%</i>
Governmental Institutions	121500	25%
Vilnius Municipality Culture and Education Department	1000	
Vilnius Municipality Health and Social Welfare Department	92000	
Ministry of Social Security and Labor	28500	
Nongovernmental National and International Organizations	186646	38%
Open Society Fund - Lithuania East East program	31203	
Carnegie Foundation for Social Initiative (Sweden)	83558	
“Oak Foundation (Geneva, Switzerland)”	64604	
Big Brothers Big Sisters International	5995	
IGA Oslo	1286	
Business Companies	64520	13%
Center for Organization Development	2000	
“UAB “Lietuvos Telekomas””	5000	
“UAB “Philip Morris Lietuva””	57520	
Private donations	18715	4%
Private donations	5341	
Lithuanian citizens deducted 2% of income tax	13374	
Income for Services provided	94292	19%
Consulting and training	93677	
Bank interest	615	
Total:	485673	100%

Juridinis statusas:

NVO, ne pelno organizacija, Viešojoji įstaiga,
įregistruota Vilniaus m. valdyboje.

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Paramos Vaikams Centras
Children Support Centre

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the Vilnius City Board.

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